



Maturities Questions and Answers

Question 1

What do I need to send back with the maturity forms I have received?

Answer 1

The original Policy documents, together with Identification (please contact us on 0800 073 1777 for clarification of what identification is suitable for your case).

Question 2

What should I do if I have already paid off my mortgage, but you are asking me for the mortgage lender's authority?

Answer 2

Our records may still show that your policy is assigned to the mortgage lender. In such cases, we will need either the original discharged Deed of Assignment or written confirmation from them that they no longer have an interest in your policy and that monies can be paid to you.

Question 3

Could I ask for the monies to be paid to someone else?

Answer 3

For security purposes, we prefer to pay monies to the legal owner of the policy. In cases where we are asked to pay funds to a third party, in order to conform with current Money Laundering legislation both your own and the third party identities will need to be confirmed.

Question 4

I wish to re-invest my money, what should I do next?

Answer 4

Please contact us on 0800 073 1777 and we will be happy to provide you with information.